

youngcare

IMPACT REPORT 2021

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A Note from the CEO

In the last financial year, Youngcare's mission and reach have continued to grow exponentially – which was not something we expected in the current environment. For this, we have to thank our incredible supporters who have rallied behind us at every opportunity – our donors, corporate supporters, development partners, friends, families and young people with high physical support needs who put their trust in us as we continue to fight for the opportunity for every person to live with the choice and freedom that they deserve.

Youngcare's housing programs continued to deliver, despite COVID interruptions with openings in Townsville, Wooloowin and North Lakes and construction progress starting in Rothwell, Helensvale, Pelican Waters, Jordan Springs, Noosa, Everton Park and East Brisbane. This has paved the way for a new era in Youngcare history, where we expect to at least double our delivery of Specialist Disability Accommodation (SDA) properties in the next financial year.

Our advocacy grew with home-grown and overseas advocacy from our incredible national ambassador Sylvia Jeffreys and internationally known Margot Robbie. We have been privileged to sit on the Younger People in Residential Aged Care Taskforce, the SDA Stakeholder Reference Group and a number of round tables with federal ministers of the NDIS, enabling us to continue to influence important discussions at the highest levels.

We are also investing in sustainable futures for our community, recently engaging the University of Queensland to assist in a study to identify and evaluate the physical and mental wellbeing of residents once they have moved into their own SDA home, over a three-year period. As an organisation we are proud to report that our Grants programs continued to flourish, achieving a 50% increase in value over the 2020-2021 financial year.

As we look to the future, we are excited to continue to work with the disability and wider community to deliver freedom and choice for all young people with high physical support needs. We invite you to continue to join us in our work that has such a significant impact for young people, their families and support workers.

Anthony Ryan

SUPPORTER, FATHER, CEO.

Why Our Work Matters

THE RESIDENTIAL AND CARE CRISIS FOR YOUNG PEOPLE WITH HIGH PHYSICAL SUPPORT NEEDS



There are an estimated 28,000 young people with high physical support needs searching for a place to call home



At least half of these young people are living in inappropriate and unacceptable housing



Over 4,000 people under 65 are permanently living in residential aged care

Australia has a severe shortage of existing housing options for people with physical disabilities. This means, too many young people are living in inappropriate housing such as aged care, hospital rooms, or rehabilitation centres, simply because there is nowhere else for them to go.

The lack of adequate housing options for young people takes away their right to live with dignity, choice and independence.

ABOUT YOUNGCARE

Youngcare is a national not-for-profit, established in 2005, revolutionising the way young people with high physical support needs, between the ages of 16-65, live – with freedom, dignity and choice.

What we strive for

- To address the disability housing shortage and provide premium accommodation to enable young people to have choice, live independently and with dignity.
- Provide information and support services so that young people are aware and informed of their choices.
- Understand and meet the needs of young people and their carers to foster positive health and wellbeing.

HOW WE MAKE A DIFFERENCE



Specialist Disability Accommodation (SDA)

Design premium residential solutions for young people with high physical support needs in partnership with architects, developers, and residents.



Advocacy

Ensure young people with high physical support needs are heard, valued, and included in their communities, and the decisions that affect them.



Essential Grants

Provide vital funding for equipment, home modifications, and emergency respite care, and bridge funding not available through the NDIS.



Research

Build knowledge to ensure best practice in integrated living and to foster wellbeing and independence.



Youngcare Connect Support Service

Deliver a free national information and support service to assist families navigate the complex health, housing, and disability systems.



Partnerships

Collaborate and partner with diverse stakeholders to strengthen efforts and enable achievement of this important work.

Youngcare is the force that empowers and drives change for young people with high physical support needs, creating a more inclusive Australia. ^_^

Our Impact at a Glance – 2020/21 Highlights

SRANTS

\$970,000+ in grants, benefiting 170 young people

Recipients aged 16-65, Australiawide. Grants funded equipment, home modifications & services for recipients to stay home, move back home or make a house a home. HOUSING

4 housing openings, with construction to be doubled in the next FY



COMING SOON



CURRENT HOUSING

CONNECT

11,900 people accessed Youngcare Connect support service

90%+ satisfaction.

LLIES

811 volunteers donated their time

Supporting our community, participating in fundraising, community and events activities across Australia

ADVOCACY

26 key Ministers engaged/contacted

Representation on NDIS Roundtable and SDA Reference Group

ONORS

7,373 donors

Including a 20% increase (1,509) of new donors

REACH

40,000 social media followers via Facebook, Instagram, LinkedIn,

Twitter and Youngcare website

Access to over 2.8million people through engagement of high-profile ambassadors

FUNDRAISING

Over \$5 million donated through fundraising appeals, campaigns and donations

SUPPORTERS

Over 1,200 event attendees, participants, volunteers and supporters!



20 new partnerships established across Australia

Enabling Dignity, Choice, and Independence

Every month, too many young people inappropriately enter residential aged care to receive necessary support not available to them locally or in sufficient time to avoid institutionalisation. Whilst the National Disability Insurance Scheme (NDIS) provides some level of accommodation and services support, significant gaps exist. Youngcare seeks to address the gaps to give young people the right to access adequate housing and live positive, independent lives. We do this through:

- Provision of support grants.
- Development of integrated, premium housing.
- Availability of Specialist disability accommodation for tenancy.
- Leading the development of specialist disability accommodation guidelines.



At Home Care Grants

What are they?

 One-off grants up to \$10,000 for items such as communication aids, medical equipment, home modifications, and additional supports.

What they aim to do:

- Prevent admission into inappropriate housing for young people (16-65).
- Bridge the gap in funding not available through the NDIS to assist young people with essential home modifications, equipment, and emergency respite care.

Home Support Grants

What are they?

 Grants provided up to \$10,000 to support young people who need essential funding to move back home (or to a new home) from inappropriate housing.

What they aim to do:

 Provide funding where there are critical gaps in an NDIS participant's plan and bridge the gap in essential services and support for families during the transitional period to gaining NDIS access.

Grants - how young people benefited

- \$970,000+ in grants distributed
- **170 young people supported** to remain at home or move out of inappropriate housing.
- **3,000+ queries addressed** relating to home support, respite, navigating NDIS, housing options, and other general information.
- 14 tenants housed in Youngcare accommodation across North Lakes, Townsville and Chermside.
- New housing openings and constructions in progress across 8 QLD suburbs.
- Specialist Disability Accommodation expected to double in the next year.
- Growth in collaborations across Australia.

GROWTH IN SUPPORT AND GRANTS IN 2020/21!

Over the last 12 months, Youngcare doubled efforts in grants distribution to help keep young people out of inappropriate and unacceptable housing. This was made possible due to our longstanding and new grant funders coming on board in the last year. Over 200+ grant applications were received, with close to \$1 million distributed.

We would like to acknowledge and thank Suncorp, The Co-Group Limited, the Stan and Maureen Duke Foundation, UNE Parkinson, The Cory Charitable Trust, ALS Limited, KFC Youth Foundation, CW Crittenden Family Trust, our generous donors and other supporters for making the At Home Care Grants and Home Support Grants programs possible.



HOUSING DEVELOPMENT EXCEEDS DESPITE COVID CHALLENGES

Despite the challenges of the COVID-19 pandemic, Youngcare's housing programs exceeded expectations. Openings were achieved in Townsville, Wooloowin, North Lakes and Chermside. Construction also began in Rothwell, Helensvale, Pelican Waters, and Jordan Springs with additional development partnerships established for sites in East Brisbane, Everton Park, Noosa, Melbourne, South Australia and Tasmania. This significant progress means that Youngcare can expect to double delivery of Specialist Disability Accommodation (SDA) in the next year!





STRENGTHENED COLLABORATIONS AND INCREASED PARTNERSHIPS

Collaboration and partnerships are central to Youngcare's approach to addressing the disability housing crisis. The strength in our partnerships enables Youngcare to achieve the excellence we strive for in the development of quality housing for young people. Youngcare works with the community, architects, investors, care providers, land supply partners, building partners and property managers to facilitate and offer comprehensive housing solutions. We also work closely with State Government and other Community Housing Providers.

During 2020/21, Youngcare significantly grew our relationships with a wide range of stakeholders. Partnerships were established around Australia (QLD, TAS, VIC, SA).

INNOVATIVE DESIGN AND CARE

Through our strong collaborations and consultations with the disability sector, Youngcare continues to lead the way in informing strict and aspirational housing development guidelines that result in an unmatched breadth and depth of housing options. This work continues to progress and includes considerations such as access to key infrastructure, environmental accessibility, integrated community living, and development features (i.e. technology implementation), advances in which we share with the sector to continually inform best practice.

Tamesia's Story

"Because of Youngcare, I now have my own flat, Because of Youngcare, I am me."

Tamesia is a 27-year-old young woman with an incredibly infectious smile and sense of humour. She has multiple disabilities including Cerebral Palsy, Scoliosis and Epilepsy. Because of her high physical support needs, Tamesia is non-verbal and has limited communication ability.

Whilst Tamesia and her family received support from various organisations during her schooling years, the level of support since she graduated declined significantly. This has been incredibly difficult during recent years due to poor health.

Tamesia requires specialist knowledge by those providing her care. Her family understand the importance of having her at home, in a secure and safe environment that meets her care needs. To support Tamesia to stay at home, her family applied for a Youngcare At Home Care Grant.



"We were getting so exhausted. Without Youngcare this would not have happened, we really appreciate the help. We would have burnt out; I think my mental health would have deteriorated.

I feel like now I can just walk around the house and have a home. It is really hard to give up your home and have different people coming in." (Mother)

Tamesia wouldn't survive in another place, in Supported Independent Living. And I know I couldn't bare it either. **(Father)**

IMPACT OF AT HOME CARE GRANTS

Tamesia has been awarded two At Home Care Grants, one for the modification of her bathroom, and one for the conversion of the family's double lock-up garage into a self-contained flat for Tamesia and her equipment. Previously, the bathroom was not big enough to accommodate a wheelchair so Tamesia could not be wheeled into the bathroom or placed in her shower chair.

Through receiving the grants, Tamesia now has her own wheel-in shower, bathroom and toilet which allows her to have her personal care attended to in a dignified and safe way. The garage-come-flat has a doorway directly into her bathroom, making the whole space totally self-contained. She has her own kitchenette, small fridge, and lots of storage space for her equipment. It also has its own private entrance and lock box so that carers can come and go easily.

The grants have provided Tamesia with greater dignity and independence, and her carers with the ability to work safely in her home.

10

Support During COVID-19

The COVID-19 pandemic has presented significant challenges. Whilst we are all affected by the pandemic, for those with disabilities the challenges are even more profound.

Youngcare sought to better understand the impact of the pandemic on young people with high physical support needs. This was done through a survey that represented a broad cross-section of the disability community. Of those who participated, over half were family members (56.4%) of young people with high physical support needs, with the remaining survey participants consisting of young people (28.2%) and support workers (15.3%). The important survey information was used to inform Youngcare initiatives and to provide insight to the Royal Commission into Aged Care Quality and Safety from the perspective of young people (aged 16-65) with high physical support needs.

Impact of COVID – Perspective from young people with high physical support needs



ISOLATION: Became a necessary and enforced reality, exacerbating pre-existing feelings of loneliness and depression.



PPE: Presented an issue of life and death for young people with high physical support needs, their families and support workers.



SUPPORT SERVICES: Changed and increased stress, fatigue and injuries on family members and support workers.



INFORMATION: Came through channels that are inaccessible for young people with disabilities.



ACCESS: Was limited and panic buying had serious knock-on effects for people with disabilities.





MASTERCLASS SERIES AND NEW OPPORTUNITIES

In addition to identification of support needs through the Youngcare survey, grants, fundraising and advocacy efforts, Youngcare also provided additional support to the community through delivery of online information sessions.

From October 2020 to March 2021, Youngcare delivered a series of Zoom information sessions to support and engage with young people, their families and carers across Australia during the COVID pandemic. The online sessions were provided for the first time and made possible due to the generous support of Hand Heart Pocket. A breadth of topics were covered including: Carer Stress Management and Self-Care, Staying Positive During COVID, Future Planning (Wills & Trusts), Being Creative and Getting the Most Out of Your NDIS Plan, Support Coordination.

In recognition of the important capacity building skills offered by this new initiative, Youngcare was approached to build on this work. In partnership with Suncorp and Wesley Vocational Institute a tailored financial literacy program was developed for young people, their carers, families, and support workers. The aim of the new program is to strengthen financial independence and choice for young people through improved knowledge and confidence in decision making and financial management. Sessions include Financial Wellbeing and In Charge of My Money.

Thanks to our generous foundation partner Suncorp, our grant recipients continuously expressed their gratitude and how the support made a difference to their lives not just during COVID, but forever.

"When our car broke down during COVID, we would have to wander up the street to get groceries, but we couldn't carry everything back. There were no programs for Daniel, so it was a very long shutdown for us, it was terribly isolating. At least with the car you could go for drive and feel as though you have been somewhere. The grants were just a miracle for us, it really was. There is no way in the world we could have saved up and paid for another motor put in the car." (Mother of young person)

Increased Connections and Wellbeing

Youngcare Connect is a free national information and support service. It was established to assist families to navigate the complex health, housing, and disability systems. Youngcare Connect aims to:

- Link people to disability service providers.
- Guide people on understanding and accessing the NDIS.
- Provide instructions on how to apply for available funding and grant options.
- Educate on housing for people with high physical support needs.
- Assist with exploring Specialist Disability Accommodation.

The demand for Youngcare Connect is yet again represented in the volume of calls. In 2020/21 over 11,900 contacts were recorded. Youngcare addressed information requests and issues relating to housing, accommodation, essential home items to support independent living, Specialist Disability Accommodation, Youngcare grant information, NDIS and other service support queries.

The satisfaction rating of callers continues to remain high, with over 90% agreeing that Youngcare Connect addressed the information need.

Contacts centred around:

Youngcare grants – 28%

Youngcare housing – 55%

NDIS Info & Advice - 16%

114 responses - Survey participant profile

A person who works with people with a disability – 39.47%

Family member - 32.46%

A person with a disability - 25.44%

Legal guardian / carer – 6.14%

In the face of this adversity, we are choosing to fight. Our work does not stop; our mission does not end.

Young Voices at the Forefront

"Youngcare is changing the thinking of a nation: Without Youngcare there would be no other options for people with high care needs; Youngcare has been influential in the disability sector and in changing policy" **(donor)**



Youngcare advocates and raises awareness of the significant barriers and service gaps experienced by young people with high physical support needs and seeks to ensure their voices are represented in key decisions that affect them. An example of this is our response to the Royal Commission into Aged Care Quality and Safety and the areas we continue to advocate to address the needs and improve the quality of lives for young people.

Actions For Change

- Young people should have choice and control about where they live, understand their options, and be supported with decision making.
- Assessments of younger people with significant care needs should be made by assessors with expertise and knowledge of service options.
- A Specialist Disability Accommodation national plan should be developed, and information provided about supply and demand.
- Funding and implementation of short term, long term and transitional accommodation and care options for younger people is needed.
- There is a need for dedicated advocacy services for younger people who are living in, or at risk of entering residential aged care.

Response to Royal Commission into Aged Care Quality and Safety

In the last 12 months, Youngcare has been in discussions with relevant federal ministers regarding building codes, minimum disability living standards, classification of housing, and issues surrounding Specialist Disability Accommodation (SDA) approvals. In addition to this, Youngcare has participated in several reference groups and roundtables. Some of these include:

 Younger People in Residential Aged Care Taskforce – Ensuring action and accountability following recommendations from the Royal Commission into Aged Care.

- SDA Stakeholder Reference Group Committing to our vision of delivering true freedom and choice over where and with whom young people live their lives.
- Roundtable with sector leaders, facilitated by the NDIS, CEO Martin Hoffman, and Minister, Linda Reynolds – Representing the voices of young people with physical disabilities and informing policy change to ensure the NDIS delivers on its promise to deliver choice and control.

"I believe the challenge for government is not to fit people with disabilities around programs but for programs to fit the lives, needs and ambitions of people with disabilities." - **Hon Bill Shorten MP, Maiden Speech**

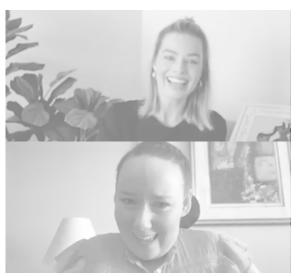
Home Grown Heroes!

Youngcare's National Ambassador Sylvia Jeffreys' ongoing and undying support resulted in the exposure of our cause skyrocketing across Australia and reaching international levels!

Throughout the year, Youngcare also engaged other high-profile ambassadors for our fundraising events and campaigns. These included Karl Stefanovic, Em Rusciano, Scott Bidmead (TV presenter/producer), Chyka Keebaugh (businesswoman/author), and others. This awareness through Facebook, our website, and other social media such as Instagram meant that we had access to 2.8+million followers. The story and media coverage with Margot Robbie, alone, reached at least 500,000 people!

Advocacy reaching international levels!

In April 2021, Margot Robbie gifted Youngcare prize money she was awarded through Red Carpet Advocacy (RAD). RAD connects celebrities and corporations with charities to use the power of Hollywood to create real social change. Margot received the award for recognition of being a social icon and advocating for change in the world. Youngcare used the gifted prize money to provide choice and independence to up to 15 people with high care needs.



Building our Knowledge Base

COLLABORATION WITH UNIVERSITY OF QUEENSLAND

Youngcare is in the process of engaging the University of Queensland to undertake a study to identify and assess the physical and mental wellbeing of residents once they have moved into their own Specialist Disability Accommodation (SDA) home. The study is being implemented over a three-year period and will be an invaluable source of robust information to further inform improvements and best practice in housing for people with specialist needs.

KEEPING INFORMED THROUGH YOUNGCARE TENANCY SURVEY

Our tenancy survey is conducted quarterly and helps to build and strengthen our knowledge base of the experiences of young people with high care needs and outstanding areas to be addressed.

By conducting tenancy surveys over time, Youngcare expects individual care provision and care requirements to decrease due to living in purpose built housing that complements and facilitates an individual's ability to live independently. We are keen to see community engagement go up, while cost of care goes down.



Satisfaction with the quality of your home?



How satisfied are you?







WHAT YOUNG PEOPLE SAID ABOUT MOVING INTO THEIR NEW HOME:

"Really enjoyed the freedom and features I can access, like the swipe at the front door."

"Having freedom to move freely within my home and being able to enjoy the little things like cooking and being able to sit outside!"

"Freedom to live the best life possible where everything is accessible inside and out."

Outcomes of receiving the grant:

Improved wellbeing of recipient

92.86% (52 people)

Improved community

41.07% (23 people)

Improved communication

14.29% (8 people)

Improved wellbeing of carer

71.43% (40 people)

Improved confidence of recipient

58.93% (33 people)

Improved mobility

48.21% (27 people)

Returned to home/community living

3.57% (2 people)

Improved home environment

67.86% (38 people)

Able to remain living at home

71.43% (40 people)

(Note: some people answered more than once)



Raising Funds and Awareness

















Over 1,200 event committees, sponsors, attendees, participants, community groups, volunteers and donors made this all possible!

SIMPSON DESERT 2021 – TREKKER REFLECTION, MICHAEL ATKINSON CHANNEL 9

As someone fortunate to live with a completely able body and without need of assistance, I have certainly taken my privileged life for granted at times. Doing the Simpson Desert Trek in 2021 gave me a greater understanding of the challenges of life for those thousands of young Australians who require high-needs assistance. The temporary challenge was just a small snippet into the daily struggle a young Aussie with high-care needs lives with.

"The trek was both a physical and mental challenge, pushing me out of my comfort zone and requiring me to endure more than just a little discomfort."

On a personal level, a very good friend of my eldest sister was one of the first people to benefit from the work of Youngcare, Tim Martin. Tim was a vibrant young Queenslander, until he was found passed out after a night on the town, left with severe disability. It's still not known what happened to 'Marto', but thankfully with the help of Youngcare, he is now able to live a relatively normal life, with appropriate assistance and care for his age and condition. I thought of 'Marto' every step of my training and the 9-day trek.

This trek was also completed by Kylie Blucher, Managing Director, Nine Queensland and Nine Northern NSW in 2015. And also, by 9News Queensland presenter, Melissa Downes in 2016.

Want to conquer the desert to support young people with high physical support needs? For more information on this life-changing opportunity and to put your name down for 2023, send an email to events@youngcare.com.au

GIVING DAY!

In 24 hours, Youngcare's Giving Day in 2020 raised over \$400,000 from our dedicated community and supporters. Young people with high physical support needs were more at risk than ever before during the COVID-19 crisis in 2020. But our community showed their strength and rallied, to help fund more disability housing, grants and support when the young people we help were at their most vulnerable.



Our Invaluable Supporters and Partners



7,373 DONORS

In total **our donors helped us raise over \$5million in FY20/21**. Our donors come from all walks of life; corporate supporters, event supporters, individual givers, regular givers, major gifts, partners, sponsors and many, many more.

Our donors are people who:

- have a personal connection to the cause
- are working in aged care
- have family members with a disability and who have either passed away, are living at home, or benefited from Youngcare
- recognise that their family members would have benefited from Youngcare had it been around in the past.

WHAT OUR WONDERFUL YOUNG PEOPLE WITH HIGH CARE NEEDS SAID ABOUT DONOR SUPPORT

"I cannot thank the donors enough for the difference the aids have made. Now I can pour a kettle without hyperextending my back causing other pain and discomfort just to hold the weight of a full kettle. Now I simply tip and pour." (Young person)



Celebrating Our Volunteers: National Volunteer Week



811 VOLUNTEERS

Volunteer week (17 to 23 May 2021) was an opportunity to celebrate the incredible **811 volunteers supporting Youngcare**, as well as volunteers across the country.

The theme for this year was:

- **RECOGNISE** celebrate and thank volunteers for the vital role they play in our lives.
- **RECONNECT** to what is important by giving our time to help others and ourselves.
- **REIMAGINE** how we better support volunteers and communities they help.

Youngcare volunteers are our backbone. The support provided over the last 12 months, yet again, was just superb. They supported us in fundraising activities such as raffles and tin rattling, office support with skilled volunteers dedicating their time and resources, at community events spreading the word, and with events coordination over the year.

We are so proud and appreciative of all the support provided by our invaluable volunteers. Our volunteers always go above and beyond for young people with high care needs, and spend time, energy and effort championing our cause.

THANK YOU FROM ALL AT YOUNGCARE AND FROM THE YOUNGCARE COMMUNITY

Volunteer Spotlight – Jenn

I've been volunteering for Youngcare for 7 years now. Since then I've had an absolute ball volunteering at all kinds of events! I thoroughly enjoy volunteering for Youngcare and over the years have engaged in numerous activities including being a Christmas wrapping elf, collecting donations from commuters and selling raffles tickets at beneficiary events.

I highly recommend everybody to join the team in RED!



FOUNDATION PARTNER



CORPORATE PARTNERSHIPS - HIGHLIGHTS



Brisbane Airport Corporation came on board as a new supporter this year, contributing \$49,000 through their Charitable Collection Globes. In a year when travel was limited because of COVID restrictions, this was an outstanding amount for Youngcare's first time partnering in this project!

BRIGHTON HOMES let life in. Brighton Homes raised an incredible \$200,000 in support of the Simpson Desert Challenge in 2021. CEO Brad Collins put his best foot forward as he represented the company in his trek across the desert for young people with high physical support needs!

LARGE CORPORATIONS

BDO	BETTA HOME LIVING
BRIGHTON HOMES	BRISBANE AIRPORT CORPORATION PTY LTD
CHANNEL 9	COLLINS FOOD LIMITED
CV SERVICES	FKG
FLIGHT CENTRE FOUNDATION	FUTURE GENERATION GLOBAL INVESTMENT COMPANY (FGG)
FUTURE GENERATION INVESTMENT COMPANY (FGX)	GOA
HAND HEART POCKET	HERBERT SMITH FREEHILLS
JUST CAUSE BUNCH	MEDIA MERCHANTS
MERLO	NOVA
SERVCORP	SLEEPY'S
THE CO-GROUP LIMITED	TRADELINK

TRUSTS AND FOUNDATIONS

BAGOT GJERGJA FOUNDATION

BRONCOS FOUNDATION

CW CRITTENDEN SNR AND S CRITTENDEN FAMILY

GRANT THORNTON FOUNDATION

KFC YOUTH FOUNDATION

LORD MAYOR'S CHARITABLE TRUST

MCDONALD JONES CHARITABLE FOUNDATION

MCENIERY FAMILY TRUST

MORGANS

RAD (RED CARPET ADVOCACY)

SHAW AND PARTNERS PTY LTD BRISBANE

STAN AND MAUREEN DUKE FOUNDATION

THE CORY CHARITABLE FOUNDATION

THE HONDA FOUNDATION

THE PHILIP BUSHELL FOUNDATION

UNE PARKINSON FOUNDATION

PERPETUAL TRUSTEE

SMALL / MEDIUM ENTERPRISE

AIA VITALITY – SYDNEY	ALS
AP EAGERS FOUNDATION	BRUCE LYNTON AUTOMOTIVE GROUP
JUST PHOTOGRAPHY	JW BELL
MTAQ	NETWORK FIRST
OZDENT	PETER LANG ENGINEERING
PILOT PARTNERS	URBAN DEVELOPMENT INSTITUTE OF AUSTRALIA (UDIA)

DEVELOPMENT SUPPORT

INVESTORS

CBIC CHARITABLE FOUNDATION

SAS

CARE PROVIDERS

SCOPE CARE

LIVE (TAS)

WESLEY MISSION

MSQ

ST VINCENT'S

LAND SUPPLY PARTNERS

STOCKLAND LENDLEASE

METRICON HOUSING (VIC) RIVERGUM (SA)

DEVELOPMENT SUPPORT (CONTINUED)

BUILD PARTNERS AND ARCHITECTS

CONDEV	COMMUNITY HOUSING LIMITED
COX RAYNER	IDEARCHITECTURE
MARTIN LOCKE HOMES	KO&CO ARCHITECTURE
ORBIT HOMES	METRICON
RIVERGUM	SYNCWISE
SAUNDERS HAVILL	BLUEBIRD PROPERTY PARTNERS

PROPERTY MANAGERS

RAY WHITE TOWNSVILLE

ELEVATE RESIDENTIAL



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