



Development and Housing
Capability Statement 2023





Youngcare is a national not-for-profit charity revolutionising the way young people with high physical support needs live – with freedom, dignity and choice.

Suitable and appropriate supported housing is one of the greatest areas of unmet need for people with disabilities in Australia. Currently, there are thousands of young people with disabilities being left behind in aged care facilities. Even more are isolated in hospital rooms, rehabilitation centres and institutions; living at home with aging parents; inappropriate accommodation that is not suitable for their age or care needs.

Youngcare is creating a more inclusive Australia by empowering industry, government and community to work together and challenge the way society views disability.

We develop aspirational Specialist Disability Accommodation (SDA), advocate for much-needed policy change, deliver vital grants programs, and provide education, advice and pathways through our free support service.



Why Youngcare?

For almost two decades Youngcare has lead the way in designing and developing innovative and quality disability housing. Our services are end-to-end, including; site acquisition and procurement, architectural design and development, final delivery, handover and tenanting. Built to exceed Specialist Disability Accommodation standards, our development blueprints and intellectual property are second to none.

Youngcare's housing will always adhere to the following principles;

- Connectedness to community
- Access to essential services
- Ability to live independently

These principles all tie into our overarching mission to deliver freedom, choice and control to young people with high physical support needs.

Youngcare does not receive any recurrent government funding for our programs; our heart is at the centre of our mission, and people come first.



Youngcare Housing

Youngcare housing supports young people's choice to live their young lives in quality, Specialist Disability Accommodation (SDA).

Youngcare partners with industry leaders;

- Institutional partners including; Macquarie, Australian Unity and CBIC.
- Mission based organisations including; Catholic Archdiocese, De Luca Foundation, The Salvation Army.
- Youngcare owned, managed and developed projects including; ownership with JV, single ownership, bespoke projects and secondary income projects.

Our skilled team of housing professionals are experts in the development of best practice and have exceptional ongoing operational knowledge to ensure enduring ability of residents to live with freedom, choice and control.



2015

Woolloowin
1x 4 Bed Share House



2017

Albany Creek

Joint venture with MS Queensland, owned and managed by MS Queensland

8x 1 Bed Villas
3 x Public Housing Units



Youngcare Connect

The Youngcare Connect Support Service assists families and individuals to navigate the often complicated health, housing and disability systems. From providing expert NDIS and SDA advice, linking people with appropriate services to identifying funding or housing opportunities. Youngcare Connect is run by a dedicated, compassionate and qualified team of friendly specialists, clinicians and outreach staff.

Youngcare Grants Programs

Youngcare's Grants assist people with high physical support needs to stay home, move home, or make a house a home. The Grants provide vital funding for equipment, home modifications, household items, utilities and essential support that is unable to be funded through the NDIS. The funding provided goes beyond items that are considered 'reasonable and necessary', instead focusing on increasing support and quality of life.

Since 2009, Youngcare has provided over \$10 million in funding for more than 1,610 Grants to individuals in need.



2020



Townsville

Youngcare Project

2x 2 Bed Duplexes



Wooloowin Stage 2

Partnership with CHQL

1x 3 Bed Share House
3x 1 Bed Villas



Vacancy

The Youngcare Connect free support service receives hundreds of phone calls and emails every month from young people with high physical support needs, their family, friends and support workers. This service has produced a growing database of prospective tenants, who are exploring their SDA options, people who may require SDA in the future, as well as service provider contacts. Youngcare utilises this database, along with other strategies, to manage vacancies.

With the mission at the centre of all we do, Youngcare always recommend the most appropriate solution for an individual's needs – whether that be Youngcare housing, or another provider – ensuring young people have choice and control over their living situation.

Along with the Youngcare Connect database, the following strategies are used to identify and match suitable tenants:

- Partnerships with mission aligned SIL providers; identifying potential tenants for Youngcare housing.
- Media partnerships with Channel Nine and Nova; in-kind advertising campaigns
- High profile ambassadors; utilising online presence to assist Youngcare's mission
- High profile events; platform to share mission with audience
- Corporate Partnerships; Youngcare housing campaigns across digital platforms
- Strong relationships with peak disability groups representing prospective SDA tenants
- Strong relationships with Government stakeholders; requesting links with relevant constituents.
- Tenant surveys; monitoring resident's health and well-being, identifying risks to ongoing tenancy.

Youngcare proactively reports tenancing progress to Development Partners during the Construction/Pre-tenancy phase of an SDA Development, as well as ongoing KPI reporting to owners each month after the building is tenanted.

2020

North Lakes

Partnership Catholic Archdiocese of Brisbane

7x 2 Bedroom Apartments



Rothwell

Partnership with YoungMac

2x 3 Bed Share House



Chermside

Partnership with Australian Unity

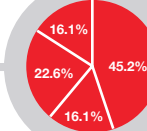
10x 1-2 Bed Apartments



The Stats

1400

1400 NDIS participants wait an avg. **160 days** for hospital discharge despite being ready for SDA



Youngcare tenants move from:
45.2% Group Home / Institutional Care
16.1% Long Stay Hospital / Rehab
22.6% Residential Aged Care Facility
16.1% Public Housing

Young people in nursing homes are **three times more likely to take their own life** than their counterparts aged 65 and over



7,334
Currently enrolled SDA dwellings nationally*

1/3

More than a **third** of young people in residential aged care **have depression** 3.5-times higher than the occurrence of depression in Australians generally



28,000
NDIS participants will ultimately be funded for SDA

*Current as at: 30 September 2022
SDA Enrolled dwellings and NDIS demand data

2022

Helensvale

Partnership with YoungMac
2x 3 Bed Share House



Pelican Waters

Partnership with YoungMac
2x 3 Bed Share House





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**Coming
soon**



Jordan Springs

Youngcare project

2x 3 Bed Share House

Everton Park

Partnership with CBIC

2x 3 Bed Share House

East Brisbane

Partnership with CBIC

**2x 2 Bed Apartments
5x 1 Bed Apartments**

Riverhills

Partnership with The Salvation Army

**1x 2 Bed Villa
1x 1 Bed Villa**

