

# Home Support Grant Information Guide



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# **About Youngcare**

Frequently asked questions

Right now, too many young people in Australia with full-time care needs are living in aged care and too many young people with high care needs are being left behind in inappropriate housing. Youngcare believes all young people deserve young lives, regardless of their care needs.

Youngcare, a nationally registered charity and not-for-profit organization formed in 2005, aims to provide choice in care and housing for young people with high care needs.

Through the combined support of the community, business and government, Youngcare aims to deliver greater choice to individuals through a range of initiatives, including:

- Youngcare Connect information and support hotline
- Youngcare Specialist Disability Accommodation
- Youngcare At Home Care Grants
- Youngcare Home Support Grants
- Disability advocacy

# **About Youngcare's Home Support Grants**

# Support to move back home, or to make a new one

The Youngcare Home Support Grants provide essential funding to assist people in moving from inappropriate housing, such as aged care, rehabilitation, or hospital, into somewhere more appropriate. This may involve returning home or transitioning to more specific housing for their needs, such as Specialist Disability Accommodation (SDA).

Up to \$5,000 is available for people with extreme functional impairment caused by a physical disability. This funding can be used for essential equipment, home modifications and services, household items, and utilities to ensure an improvement in the individual's quality of life. We encourage you to call us to discuss further and to access the application form.



"When Youngcare came to help me move out of aged care and into my apartment, it was like 'The Great Escape'. I have so much more independence now, and I can live my life again."

- Brenda, grant recipient

# **Application details**

#### Eligible individuals

- 1. Aged between 16 and 65.
- 2. Have a permanent diagnosed physical disability (e.g. Multiple Sclerosis, Cerebral Palsy, brain or spinal cord injury) and extreme functional impairment.
- 3. People with or without NDIS plans can apply.
- 4. People with NDIS plans must show evidence of additional need.
- 5. Currently residing in Australia.

## Eligible organisations (applying on behalf of an individual)

- 1. Government and non-government Organisations.
- 2. Able to provide evidence of current Public Liability insurance for no less than \$5 million.
- 3. Able to provide current financial records or a current annual report.

#### Ineligible applications

- 1. Under 16 years or over 65 years of age.
- 2. Non-essential items/services or things funded elsewhere.
- 3. People receiving end of life care.

# Eligible items include

- > Equipment not funded by the NDIS.
- Home modifications not funded by the NDIS to enable access and mobility.
- > Essential household items and utilities.
- Other critical items or services that will assist the applicant to move to a more appropriate home.

All equipment and home modification items require a specific assessment to be provided by an allied health professional to evidence suitability and need.

Items that will be funded by the NDIS are not eligible for funding. For further information please refer to the FAQs or call us to discuss.

# **Submission process**

- > All completed submissions that meet the criteria outlined will be considered by Youngcare.
- > The application form is to be submitted by eligible organisations or individuals and must outline the proposed use of funding.
- > Submissions will be considered using the criteria outlined below.
- > It is the responsibility of the applicant to follow up with the grant outcome and acquittal process.
- > If applicants are transferring between services or returning to the community, it is vital to transfer responsibility of acquitting this grant to the applicant's key worker.

# How will the recipients be determined?

A panel of allied health and disability sector professionals will determine the allocation of funds. The following criteria will be considered when identifying who will receive a grant and their decisions will be final.

#### Selection criteria

- 1. What will happen if the applicant does not receive these funds.
- 2. Without these funds, would the applicant be at risk of entering or remaining in inappropriate housing.

3. The recipient is aged between 16 and 65.

4. The extent to which the grant will significantly enhance the recipient's quality of life.

5. Current support and NDIS plans will be taken into consideration.

6. The long-term impact of the grant enables the recipient to remain at home.

# Examples of successful application items include:

- > Essential household items white goods, basic furniture and linen.
- > Essential moving costs.

Please contact us to discuss possibilities.

#### Insurance

The organisation must maintain Public Liability insurance for no less than \$5 million per event and provide evidence of that insurance to Youngcare.

# **Documentation**

All submissions must be made by completing the application form. You can obtain a copy of this and seek further information to assist you in developing your funding submission by contacting Youngcare Connect on 1800 844 727 or by visiting youngcare.com.au/what-we-do/grants

#### Documentation

# **TO BE CONSIDERED**

Applications must be fully completed via the Smartygrants online application form.

All supporting documentation must be included.

You will receive confirmation of your submission upon completion.



# **Funding arrangements**

- 1. All Service Agreements and correct invoices need to be returned to Youngcare within 4 weeks of formal notification. If this does not occur, the funding offer will be withdrawn, and the applicant will need to reapply closer to when moving.
- 2. Successful organisations and individuals will have 6 months from the receipt of the funding to use and acquit the funding.
- 3. Service agreements must be signed by the service provider or the recipient (or legal guardian).
- 4. Equipment that is purchased becomes the property of the individual, therefore the ongoing maintenance and replacement is the responsibility of the recipient.
- 5. All the funding received by successful organisations must be distributed, on behalf of Youngcare, for the direct benefit of the recipient.
- 6. Home modifications need to be organised and managed by the supporting organisation or individual. An agreement needs to be established regarding the maintenance and care of the renovations. In most instances, this is the responsibility of the individual/family. However, faulty or poor workmanship will need to be addressed by the supporting organisation in some cases.

7. The responsibility of ongoing care and maintenance is with the recipient and only licenced and insured trades people must be engaged.

# **Complaints process**

Clients who benefit from the Youngcare Home Support Grant should access the complaints processes of the organisation that was responsible for administering the grant. In any circumstance whereby the client did not receive the benefit of the grant, Youngcare's complaints process will be used. Youngcare reserves the right to contact the client to ensure they have received the benefit of the grant.

For more information, please contact

Youngcare Connect on 1800 844 727 connect@youngcare.com.au



# Frequently asked questions

## 1. Can I apply for more than one item/service?

Yes, you can apply for as many items as you require, providing the total amount you are requesting is not more than \$5,000.

# 2. The total cost of my item/service I am applying for is greater than \$5,000. Am I still able to apply for a contribution of the grant towards my 'item'?

Yes, you are able to apply for a grant. However, you need to provide evidence (i.e. fundraising activities, personal funds, other grant funding) as to how the remaining costs will be funded, and that they can be completely funded within 6 months of receiving a Home Support Grant

#### 3. Am I able to apply with only one quote for the item/service?

Youngcare requests two quotes, however, if you are unable to source a second quote, please provide evidence and an explanation why you are unable to submit two quotes (i.e. live remotely or can only source one supplier for the equipment).

# 4. I am not in contact with a non-government service provider. Am I able to apply as an individual for the grant?

Yes, you are, however Youngcare strongly encourages individuals to seek support with your application. Youngcare is unable to directly pay funding to individuals. If you need advice or assistance in sourcing an eligible organisation, please contact Youngcare Connect on 1800 844 727

# 5. I am a case worker from a Government agency, am I able to apply for the grant on behalf of a client?

Yes. Youngcare will work with both non-government and government organisations to assist the successful submission of applications for this funding opportunity.

# Frequently asked questions Cont.

#### 6. Is the organisation responsible for the safe construction of home modifications?

The organisation applying on behalf of an individual is responsible for ensuring any construction or modifications are completed by a reputable company and, if applicable, meet all Australian standards and all local government regulations for certification and approval. Any reputable construction company should be able to provide the organisation with a Certificate of Insurance

# 7. Why does the applicant organisation need to provide financial reports and/or a current annual report?

The grant funding will be acquitted through the applicant organisation and Youngcare must therefore ensure that the organisation has the capacity to acknowledge and fulfill the service agreement within 6 months

## 8. Are there any non-government organisations that are not eligible to apply?

An organisation will be deemed ineligible if they fail to acquit the grant within 6 months.

#### 9. When will we be notified and how?

Youngcare will notify you by email or phone if your application has been successful or unsuccessful after the panel has reviewed your application. Formal notification will occur within 1 week of the Panel Meeting.

# 10. What supporting evidence do I need to provide?

The more documentation you include in your application the better. At minimum, Youngcare requires an assessment (by an allied health professional) for equipment or home modifications, two quotes and a support plan for services.

#### 11. Who will my information be shared with?

Youngcare only shares or obtains information regarding the applicant with those people stated on the application form. Should we wish to use your information for marketing or media purposes, we will contact you to obtain your approval before releasing any information. Youngcare retains the right to use de-identified information in the application for the purposes of research and statistical analysis.

#### 12. Who decides on the successful applicants?

A panel comprising Youngcare staff, people with lived experience, allied health and disability sector professionals and funding representatives determine how the grants will be awarded based on the selection criteria and the information provided in your application. No applicants are identified in the panel review.

#### 13. Is any further reporting required?

Successful organisations/individuals will be required to complete a brief acquittal survey within 6 months.

## 14. If successful, how soon can payment be made?

Youngcare cannot make emergency or urgent payments. Payment will be made within 10 business days of receiving the returned signed service agreement and an invoice accurately made out to Youngcare Ltd.



For further information please contact: YOUNGCARE CONNECT

P: 1800 844 727

E: connect@youngcare.com.au W: www.youngcare.com.au